Fire Alarm and Sprinkler Systems Monitoring Overview

Never Again Wonder if Anyone has Called 911!

Depending on the situation, a few minutes can mean the difefrence between a small or huge financial loss, or even serious injuries. Put your mind at ease knowing that when your fire alarm system goes off, the fire department is on its way!

Directly Connected to the Local Fire Department

Omega Fire Monitoring is the premium monitoring service available in Kelowna, Penticton, and surrounding areas. As a part of the Omega group of companies, Omega Fire Monitoring is supported by 35 years of experience in the communications industry.

Because we are directly connected to the Kelowna and Penticton fire departments, we provide the fastest response times and the most reliable monitoring solution available. Furthermore, fees collected are shared with the respective fire department.

How Does Fire Monitoring Work?

The new fire & building codes require you to have **one telephone line** that will last 24 hours without power, in case of power failure and **one back-up line**. Shaw telephones are rated for 1.5 hours, but Telus lines are powered so they are not affected by a power outage. The second line needs to be wireless (cellular) or internet based. We don't use Internet lines, as cellular is the preferred and safer method.

With our Fire Monitoring package, you will have a Telus line (tenant or fax) and a wireless line. Should a fire occur, the monitoring equipment will immediately take control of the designated phone line, even if it is in use, and instantly send a signal to the fire department dispatch controller. If the fire has destroyed the main line, the secondary wireless line will be used.

As added assurance, the monitoring system provides daily status reports to the fire department to ensure everything is working properly.

Visit our website for Connection Forms, Pricing, and Terms & Conditions- http://omegacom.ca

3 Great Reasons Why Your Business Should Be Monitored

- **Saves Money on Insurance**
  Most insurance companies provide a discount to those monitored by the fire department.
- **Increases Safety**
  Because of our direct connection to the fire department, we can get them to your doorstep faster than any other.
- **Protects Your Business**
  The faster the fire department arrives, the more lives, equipment, and irreplaceable assets can be saved.

Why Choose Us?

- **Expertise and Dedication**
  Omega has specialized in fire monitoring since 1993. We use only the very best equipment and the monitoring is done at the Kelowna Fire Department by highly-trained professional dispatchers.
- **Proven Fastest Response Time**
  Our connection with the local fire department allows for the fastest service available when it matters most.
- **Complete Code Compliance**
  While some buildings have a different set of legal requirements for fire monitoring, such as fire codes, building laws, and ULC/CSA/AHJ requirements, our equipment is fully compliant; you will never have to question your insurance coverage.
- **No Equipment or Maintenance Costs**
  All of our clients enjoy no-charge equipment and maintenance on our supplied monitoring equipment. If you were ever to experience issues, our senior technicians will promptly fix the system at no expense to you.