

Company Name: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Address of Building to be Monitored: \_\_\_\_\_

In Case of Emergency:

Contact #1 \_\_\_\_\_ Phone Number \_\_\_\_\_

Contact #2 \_\_\_\_\_ Phone Number \_\_\_\_\_

**Monitoring Line 1 (Must be a Telus Line)**

Phone Number \_\_\_\_\_ Name of Person Using this Number \_\_\_\_\_

*Office Use Only*

**Monitoring Line 2 (Must be Cellular)**

Fire Alarm Dialer Model: \_\_\_\_\_

MAC Address: \_\_\_\_\_ Serial Number: \_\_\_\_\_

**Terms and Conditions**

The equipment on the customer premise remains the property of Omega Monitoring Inc. All yearly invoices are due and payable on January 1st of every year. You may disconnect at any time; however, no partial rebates will be refunded.

Omega shall have access at any time to the equipment in the customer's premise for the purpose of repair and maintenance, replacement, or removal. Omega is not responsible for the operation of the customer-owned fire alarm system.

If a problem occurs, the emergency contact will be informed. The customer/emergency contact will then have the RESPONSIBILITY for FIRE SAFETY and FIRE ALARMS until the problem can be corrected. THIS MEANS THAT 911 WILL HAVE TO BE CALLED IN CASE OF AN EMERGENCY/FIRE.

It is the responsibility of the CUSTOMER to ensure that the emergency contacts are current and can be contacted at any time for emergencies. The customer's fire alarm system must be equipped with normally open contacts for the fire alarm, panel trouble, and panel supervisory.

I agree that information provided above is accurate and that I have read, understand, and agree to the terms and conditions above.

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Print Full Name

\_\_\_\_\_  
Date

**Please Complete the above form and send to:**

Omega Monitoring Inc. • #100-1751 Harvey Ave. • Kelowna, BC • V1Y 6G4  
Ph: 250-860-8016 • Fax: 250-860-7477 • Toll Free: 1-800-449-4071 • <http://omegacom.ca>